HOUSE RULES

Dear Guests,

Thank you for coming to stay at our chalet! To make sure you that all our guests have a pleasant stay, we have put together some important and useful information.

By using the accommodation, you have read, understood and accepted the house policies. The guest house is operated as a private accommodation.

Service provider name:	Szilvia Maros, Tax number: 56906875-2-25
24-hour contact:	+36 30 1395359, +36 30 4987733
Address:	3559 Répáshuta, Rákóczi str. 17.
NTAK registration number:	MA21001929

- 1. Upon arrival, the guest is obliged to provide the owner with the personal data and identity card or passport required for the registration.
- 2. Guests may only occupy the apartment after payment of the full fee of the accomodation. In case you decide to cancel your stay earlier, we will not be able to refund the money.
- 3. Only registered persons may stay in the accommodation and its grounds.
- 4. In Répáshuta the tourist tax is 300 HUF/person/night over 18 years of age, which can be paid in cash on the spot.

WIFI code

In the "Chalet for You" guesthouses you can connect to the WIFI network for free. The WIFI password will be provided upon arrival. Please share your experience on @chaletforyou Instagram page or rate us on Facebook or Google.

Check-in and check-out

The accommodation can be occupied from 3 p.m. onwards and must be left by 10 a.m. on the day of departure. Please inform us 1 hour in advance of your arrival on the +36 30 1395359, or a +36 30 4987733 telephone numbers. Upon arrival, we welcome the guests personally and hand over the house. We also say good by personally on the departure day.

<u>Day use extension</u>: take advantage of the last day and stay with us until 5 p.m. for wellness and guest house use, which is subject to availability. Please contact us fo any extension request! The service fee is 15.000 HUF per person.

Gate keys

Guests receive 1 key for the gate and 1 key for the house on arrival, as the owners are not resident in the property. On the day of departure, when leaving the apartment, please return the keys! In case of loss, we will charge 10.000 HUF per key, because we will change the locks.

Please lock the house and the gate when leaving and also when staying in the property as well as for the night. If you find the gate locked, please use the key on the key ring provided with the guest houses. We recommend keeping the gate locked for your privacy and relaxation. (Tourists like to come in and have a look...)



Be respectful of the environment, nature and each other: keep the silence at night between 10 p.m.-8 a.m. No loud music, no noise! Enjoy nature, silence and peace!

Smoking, candles

Smoking, the use of incense, candles and irons is prohibited in the chalet. If you smoke, you can do so in the designated area (on the side of the reception building, next to the breakfast cupboard). It is FORBIDDEN to place candles on the edge of the jacuzzi. Due to the closeness of the woods and the wooden chalets, please be aware of the risk of fire. In case of fire, call 112 or 107 first, then +36 30 498 7733 and/or +36 30 139 5359. The extinguisher is suspended at the back of the chalet.

Making a fire

As we are in the immediate vicinity of the forest, it is strictly FORBIDDEN to make a fire on the grounds of Chalet for you! Therefore, building fires and cooking on fire is not allowed.

Emergency numbers (emergency medical care, fire, police):

In case of emergency please call 112 (general emergency phone no), or 104(Ambulance), 105 (Fire Service), 107 (Police).

Heating, warm water

The guest houses are electrically heated and have unlimited hot water supplied by an electric boiler. Please consume responsibly, with respect for the environment.

Parking

The guest houses have private parking. The driveway is slightly steep, so it is possible to leave your car in front of the campsite if you would like to do so.

Transfer services

We can provide a transfer service upon request, please contact us at info@chaletforyou.com.

Use of furnishings

Please use the furniture as intended! Please do not take indoor furniture and utensils (bed, bed linen, mattress, TV, etc.) outside into the garden. Please do not leave outdoor furniture, cushions and other items in the garden or on the terrace in rainy weather or overnight. You can place decorative cushions and blankets that are not in use in the box in front of the bed.



Meals

The guest house has a well-equipped kitchen. Do not put any metal objects in the microwave! However, there are also 2 restaurants 400 meters from the accommodation.

Breakfast

A breakfast of home-made delicacies from local producers is placed in a basket in a cupboard at the side of the host house by 8 a.m. The door of the cupboard is marked with the chalet's bird logo.

For breakfast, we will prepare 100% orange juice, milk, homemade jam, yoghurt, cereal, organic farmer's cheese, cold meats, pastries, boiled eggs, fresh fruit for the basket. (We reserve the right to change.) Unlimited coffee and tea is available in the chalet.

Food intolerance

Lactose-free milk is available for breakfast and must be requested at least 2 days before arrival. However, we are unable to provide gluten-free bakery products due to lack of availability.

Cleaning services

We take special care to protect our environment because we are close to nature. Therefore, towels are changed every 2 days and bed linen is changed after stays longer than 3 days. If required, extra cleaning is available during your stay for a VAT included fee of HUF 10.000,-.

Comfort accessories

In the chalet you will find hairdryer, bathrobes, blankets, towels, slippers for indoors, cosmetic products, shoe cleaner, sewing kit, umbrella. Please let us know, if you require ironing service. Wellness towels are provided for the jacuzzi or for the lounge beds in the sauna house. In the sauna you will also find sauna sheets, which we kindly ask you to lay out underneath you in the sauna cabin for hygienic purposes. Used sauna sheets should be thrown into the laundry hamper in the sauna room.

Drying of wet swimwear and towels

From spring to autumn, i.e. in good weather, you can use the clothes drying rack at the back of the house. In winter, the electric heated towel dryer in the bathroom is used for drying wet clothes. (The on/off button is located at the bottom.) Placing wet bathing suits and towels on the electric heating panels is strictly FORBIDDEN!

Sauna - Finnish sauna house

The sauna house is built on the highest point of the property and is accessed by a wooden staircase, so we recommend that you bring outdoor slippers with you. The sauna house is shared, but we do not insist on this. So it can also be used privately. For environmental reasons, the sauna house is not heated all the time (as there is a maximum of 4 guests in the chalets at one time), so it is self-service and we will show you how to use it on arrival, but we can also turn it on if required. The sauna takes about 30-45 minutes to heat up. A short demonstration of how to switch on the sauna heating is also available in the building.

RÉPÁSHUTA

Wearing swimwear is not recommended in the sauna cabin, instead we provide you with 100% cotton sauna sheets, which we will prepare for you in the sauna building. For sauna use, please bring the wellness towel provided in the chalet. This can be laid out on the lounge beds. To ensure that you have the most pleasant experience possible, we recommend that you enjoy our service in accordance with the "sauna etiquette" displayed in the sauna house!

Please enter the sauna cabin without slippers and place a sauna sheet underneath you on the bench seat. Used sauna towels should be thrown into the laundry basket in the sauna house.

For the greatest benefit, drink plenty of non-alcoholic liquids before and after the sauna.

Consuming alcoholic drinks in the sauna is forbidden!

Stay in the sauna for about 10-15 minutes (depending on individual needs) and then relax for at least the same amount of time on the loungers. 2-3 rounds are recommended to achieve the optimal effect. In the sauna, you will find 100% natural essential oils for a complete experience, a few drops of which can be added to the water poured into the tub to make the experience even more complete.

Use the sauna at your own risk! Beware of the danger of slipping!

Jacuzzi

The water temperature in the jacuzzi is 36-38 degrees Celsius all year round. It does not need to be turned off after use, only the cover needs to be put back on. The use of the jacuzzi will be explained to our guests on arrival. It is forbidden to place candles on the edge of the jacuzzi. Be aware of the danger of slipping!

TV

The chalet has a large screen full HD smart TV with Netflix to help you unwind. TV channels are pre-programmed and cannot be reprogrammed.

Bicycles

Bicycles of various sizes are available free of charge. Please contact us for availability on the phone numbers provided.

Garbage disposal

Household waste can be collected in the bins in the kitchen and bathroom. When the bins are full, you can put the bags in the collector bin (next to the small wooden shed near the gate - key is in the lock): communal waste in the black bin, paper and plastic in the yellow bin, but we have also placed separate collection bins near the entrance to the reception building. Clean bin bags are available in the kitchen cupboard.

Garden

The garden is maintained by us. Please look after the plants and garden furniture!



Pets

Pets are not permitted in the guest houses and are not allowed on the property!

Remember, the Chalet for you guesthouses are built right on the edge of the forest, where you can literally enjoy the closeness of nature. This means that there are bugs, insects, and different animals depending on the season and landscape, which, although not dangerous, may not be common in the city. The windows in the guest house are protected with mosquito nets. Nevertheless, please be aware that being close to nature can sometimes cause minor inconveniences (meaning: mosquitoes bite you (although there are few here), birds sing louder, wasps smell food, ants gnaw on crumbs, etc.)

Responsibility

You are financially liable for any damage (whether to personalty or damage to the property) resulting from improper use of the guesthouses or from a breach of the House Policies.

In the event of cancellation of the accommodation due to breach of the policies, the guest will not receive a refund of the paid fee, regardless of the shortened period.

"Chalet for you" is not responsible for any personal belongings.

We reserve the right to select our guests: we do not accept drunk guests or guests with aggressive behavior. The owner reserves the right to cancel the accommodation if the guest does not respect the rules of the house. In this case, we will not be able to refund any remaining days.

We tried to do our best to give you the most we can. All we ask is that you look after the chalet, so that the next time you come, we can provide you with the same high quality and beautiful condition for your relaxing stay.

Thank you for your cooperation, we wish you a pleasant rest and relaxation!



